

6692

AMENDMENT TRANSMITTAL LETTER (Large Entity)

Applicant(s): Tony Dezonno

Docket No.

6065-73063

Serial No.

09/172,362

Filing Date

10/14/98

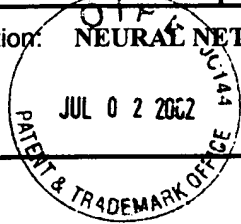
Examiner

Agdeppa, Hector

Group Art Unit

2642

Invention: **NEURAL NETWORK FOR CONTROLLING CALLS IN A TELEPHONE SWITCH**



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TO THE ASSISTANT COMMISSIONER FOR PATENTS:

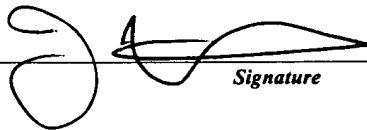
Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	24 -	24 =	0 x	\$18.00	\$0.00
INDEP. CLAIMS	3 -	3 =	0 x	\$84.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00

- ☒ No additional fee is required for amendment.
- ☐ Please charge Deposit Account No. _____ in the amount of _____
A duplicate copy of this sheet is enclosed.
- ☐ A check in the amount of _____ to cover the filing fee is enclosed.
- ☒ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 23-0920
A duplicate copy of this sheet is enclosed.
- ☒ Any additional filing fees required under 37 C.F.R. 1.16.
- ☐ Any patent application processing fees under 37 CFR 1.17.


Signature

Dated: June 24, 2002

Jon P. Christensen
Reg. No. 34,137

I certify that this document and fee is being deposited on 6/24/02 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.


Signature of Person Mailing Correspondence

Kim Annel

Typed or Printed Name of Person Mailing Correspondence

CC:

73063



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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Dezonno, Tony

Art Unit: 2642

Serial No.: 09/172,362

Filed: October 14, 1998

For: NEURAL NETWORK FOR CONTROLLING
CALLS IN A TELEPHONE SWITCH

Attorney
Docket No.: 73063

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SUBSTITUTE AMENDMENT C

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

In response to the Office Action of October 10, 2001,
please amend the above-identified application as follows:

In the claims:

Amend claim 1 to read as follows:

B1
1. (Once Amended) A method of processing calls in an
automatic call distributor, such method comprising the
steps of:

training a neural network with a set of desired
resource relationships for servicing a plurality of call
processing load conditions in the automatic call
distributor; and

distributing resources of the automatic call
distributor based upon call processor loading and the